

# Role Description

## (Volunteer Ranger)



### Our Organisation

The National Parks and Wildlife Service is a division of the Department for Environment and Water (DEW) that conserves nature, parks and places that enrich our identity and benefit our community. With over 350 reserves covering 20% of South Australia, the work of the division supports broad goals associated with conservation and scientific endeavour, nature-based tourism and visitor services, community health and wellbeing, and reconciliation.

The division's business is delivered through seven regions, where park staff work with the community and key partners to manage the protected area estate and Crown land, which includes diverse terrestrial, marine and riverine environments. Regions maintain a focus on the delivery of park management programs, which span the fields of conservation and wildlife management, fire and flood, visitor services, planning, project and asset management, and the co-management of reserves with Aboriginal community partners.

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### About the Role

The South Australian Volunteer Ranger Program provides an opportunity for South Australians with a passion for the environment to get involved in activities that support the effective day to day management of our parks and reserves and assist in connecting people with nature. Becoming a Volunteer Ranger is a great way to share your knowledge, training and experience with park visitors, whilst gaining relevant knowledge and skills in park management.

As a Volunteer Ranger you may work in small groups or directly alongside our professional Rangers to assist with a wide range of activities that support the management of our parks and reserves. Duties will vary, and may include welcoming visitors to our parks, providing them with advice and interpretation of the parks values, supporting guided walks for visitor groups, participating in conservation and wildlife management programs, or assisting with the basic maintenance and presentation of park facilities and services.

The National Parks and Wildlife Service South Australia is looking for volunteers who have a keen interest in nature, who enjoy sharing their knowledge with others and working outdoors in our parks and reserves.

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### Key Responsibilities and Tasks

Volunteer rangers will deliver a range of services that support the day to day management of our national parks and reserves including;

- Engaging with park visitors, welcoming them to the park and providing any advice or information that assist visitors to enjoy their stay
- Supporting interpretive walks and activities which engage in storytelling to highlight the park's flora, fauna and any other features of interest
- Supporting pest plant and animal control works to enhance and protect the parks conservation values
- Participating in conservation and wildlife management programs
- Undertaking basic maintenance and supporting the presentation of park facilities and assets for park visitors
- Supporting Rangers with park patrols and the monitoring of visitor activities in reserves
- Supporting visitor safety and communicating with parks staff and visitors, identifying any hazards/risks and following the appropriate WHS procedures and policies
- Notifying Rangers of disturbances or breaches of park regulations, ensuring that these events are recorded.

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### Key Skills and Qualifications

- A passion for the environment, conservation and connecting people to nature
- A willingness to speak to large groups and other park visitors
- Be engaging, informative and present information in a friendly and open manner
- Good communication and interpersonal skills
- Being able to use initiative and work with minimal supervision
- To be physically fit with the ability to work outdoors in all weather conditions
- A positive and professional attitude, being responsive to the needs and interests of visitors

- A connection and knowledge of the park and/ or ecological processes is desirable

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## Prerequisites and other requirements

Volunteers must:

- Undergo a Working with Children Check and National Police Clearance
- Hold a current First Aid Certificate (*HTLAID011 Provide First Aid* or greater)
- Have the ability to make your own way (either by car or public transportation) to the park
- Have a working mobile phone
- Attend an induction session prior to commencing volunteering activities
- Work within the guidelines outlined in the *Volunteer Ranger Program Handbook* whilst carrying out their duties
- Wear an official volunteer uniform comprising of a shirt, pants, jacket, name badge, hat and any other required PPE.

Volunteers are expected to:

- Make themselves available for volunteer shifts which may be on weekends, weekdays, public holidays and school holidays
- Complete a minimum of 75 hours (10 days work) within each 12 month period

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## Key Relationships

- Volunteer rangers will usually be required to work with at least one other person whilst conducting volunteer activities for safety reasons. Support and supervision will be provided by the local ranger whilst working within the park as required.
- Volunteers will liaise with the Volunteer Ranger Program Coordinator for all other matters relating to the Volunteer Ranger Program.

### For more information:

Coordinator, Volunteer Ranger Program

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DEW Branch:	Community and Nature Partnerships	Date classified:	N/A
DEW Division:	National Parks & Wildlife Service	Classified:	No