



## **FREEDOM OF INFORMATION**

### **Rights to external review**

The *Freedom of Information Act 1991* (FOI Act) provides members of the public (an applicant or a third party) who are aggrieved by a determination made by an agency following an internal review, to an external review of the determination by the South Australian Ombudsman.

An application for external review can also be made if a determination for an internal review application has not been provided by the agency within the statutory processing time period (14 days).

For further information on your rights of external review, please visit the South Australian Ombudsman website at: [ombudsman.sa.gov.au](http://ombudsman.sa.gov.au) or phone (08) 8226 8699.

### **Appeal**

You have the right to appeal to the South Australian Civil and Administrative Tribunal (SACAT) if you are dissatisfied with:

- a determination not subject to internal review, e.g. extensions to deal with an application
- an internal review determination
- the outcome of an external review by the State Ombudsman.

If you wish to appeal you must do so within 30 (calendar) days after being advised of the determination or the results of the review.

Any costs will be determined by SACAT, where applicable.

For more information please contact SACAT directly on 1800 723 767 or email: <mailto:SACAT@SACAT.sa.gov.au>