

River Murray business levee embankment grants - FAQ



General questions

How long will it take for applications to be processed?

- We will endeavour to assess applications and confirm eligibility within 5 business days. We may need to contact you to confirm details or seek further information during this period.
- Provision of accurate documents required to assess eligibility will aid in processing applications.

How long will it take for me to receive the funding once approved?

- Once all requirements have been met, payment can be expected within 3 business days.

Am I eligible for the grant if the levee embankment or construction, or engineering support has already been done?

- Engineering works or support services commencing from 1 October 2022 and completed prior to 31 January 2023 are eligible for funding under the program provided all other criteria is also met.
- Funding applications can be made once works are completed and costs have been paid for in full. It is recommended that applications are submitted as early as possible after completion of works.

Which email address will information be sent from and how will I know it's legitimate?

- The email will come from DEW.RiverMurrayFloodGrant@sa.gov.au.

Where can I find information about other grants?

- You can go to sa.gov.au/floods website or visit a [relief centre](#).

I don't own a business. Am I eligible for the levee embankment grants?

- Businesses that hold an ABN are eligible for the grants for *River Murray Business Levee Embankment Construction* and for *Remediation or River Murray Business Levee Embankment Engineering Support*.
- Councils and private landholders are not eligible for these grants.

What should I attach to my application to show proof of payment?

- Evidence that payment has occurred may be
 - the remittance advice, or screen-print, from your banking system showing the invoice number, amount paid and date paid.
 - a copy of the EFTPOS receipt from the Engineering Service Provider showing the providers ABN, amount paid and date paid.

- a customer statement issued by the Engineering Service Provider as a receipt, showing the providers ABN, the invoice raised, invoice number, and date raised, and the payment transaction including date paid.

My business assets are within the 160 GL/Day inundation area but the criteria states 'assets at risk are located within the mapping zone at 200 GL/day'. Do I meet this criteria?

- The mapping zone at 200 GL/day includes areas that are predicted to be inundated for flows up to 200 GL/day, including flows at 160 GL/day or 180 GL/day. Therefore the business assets within the 160 GL/day inundation area meet this criteria.

Important Information

Please note that independent of this grant process, the SA State Emergency Service (SASES) and Department for Environment and Water (DEW) have been inspecting some private levees with respect to public safety concerns. Where substandard structures have given rise to concerns for community safety, the SASES has been requiring levee owners to provide documentation on the engineering standards and design specifications. In instances where assurances cannot be provided the SASES may take action to restrict or prohibit activities in some locations e.g. behind some levees.

Important note - approval of funding under this scheme does not imply any endorsement by DEW or SASES for a particular business activity behind the levee structure for which a grant has been received. Where areas of flood risk behind levee structures give rise to a community safety risk, the SASES may impose restrictions to restrict access to relevant areas of risk.

River Murray Business Levee Embankment Remediation & Construction Grant

Am I eligible for the grant if I do the levee embankment remediation or construction myself?

- For self-construction works the business must have the capability to complete works to the technical specification for remediation or construction of levees that has been developed by an appropriately qualified Engineer. Only costs associated with plant or machine hire used in construction and construction materials are eligible under the grant.

Can I receive the grant funding before the work is completed?

- For works undertaken by a Contractor, the Construction Contractor must have been paid in full before reimbursement will be made (unless otherwise agreed). A copy of a paid Tax Invoice from the Construction Contractor, along with proof of payment, must be provided for works completed.
- For works undertaken by the business (self-construction) eligible costs are plant and machine hire and purchased materials. A copy of paid tax invoice(s), along with proof of payment, for machine or plant hire and materials must be provided.

What are the criteria for the levee embankment construction & remediation grant for businesses?

- The criteria, and the terms and conditions, can be found in the application form for the [River Murray Business Levee Embankment Construction & Remediation Grant](#) form.

What are the criteria for the embankment engineering support grant for businesses?

- The criteria, and the terms and conditions, can be found in the application form for the [River Murray Business Levee Embankment Engineering Support Grant](#) form.

For other technical or administrative questions, please email your query to DEW.RiverMurrayFloodGrant@sa.gov.au or call 8124 4066.

We will endeavour to respond to your query as soon as we can.