

## FOI FACT SHEET

### Your Rights to Review and Appeal

*South Australian Freedom of Information Act 1991*

#### EXTERNAL REVIEW

If you are unhappy with the determination, you have the right to apply for an External Review. All applications for External Review should be made to the Ombudsman SA.

#### ***How long will an External Review take and how much will it cost?***

If you wish to make an application for an External Review you must do so within 30 calendar days after being notified of the determination. However, the Ombudsman SA can extend this time limit at their discretion. There is no fee or charge for External Reviews undertaken by the Ombudsman.

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Contact Details:

**Ombudsman SA**

**Phone:** 8226 8699

**Toll Free:** 1800 182 150 (within SA)

**Email:** [ombudsman@ombudsman.sa.gov.au](mailto:ombudsman@ombudsman.sa.gov.au)

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#### REVIEW BY SACAT

You have a right to apply for a review by SACAT if you are unhappy with:

- a determination not subject to Internal Review
- an Internal Review determination, or
- the outcome of a review by the Ombudsman SA.

You must exercise your right of review with SACAT within 30 calendar days after being advised of the above types of determinations or the results of a review.

Any costs will be determined by SACAT, where applicable.

For more information contact SACAT.

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Contact Details:

**South Australian Civil and Administrative Tribunal (SACAT)**

**Phone:** 1800 723 767

**Email:** [sacat@sacat.sa.gov.au](mailto:sacat@sacat.sa.gov.au)