



**Government
of South Australia**

SOUTH AUSTRALIAN HERITAGE COUNCIL

2019-2020 Annual Report

South Australian Heritage Council

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To:

The Hon David Speirs MP

Minister for Environment and Water

This annual report will be presented to Parliament to meet the statutory reporting requirements of *Public Sector Act 2009*, *the Public Sector Regulations 2010*, *the Public Finance and Audit Act 1987* and the requirements of Premier and Cabinet Circular *PC013 Annual Reporting*.

This report is verified to be accurate for the purposes of annual reporting to the Parliament of South Australia.

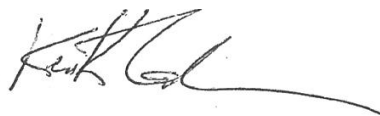
Submitted on behalf of the South Australian Heritage Council by:

Keith Conlon

Chairperson

Date 13 August 2020

Signature

A handwritten signature in black ink, appearing to read 'Keith Conlon', with a long horizontal flourish extending to the right.

From the Chairperson

It is an honour to report on the work of the South Australian Heritage Council in 2019-20.

With the immense economic and social impact of the summer bushfires and Coronavirus pandemic, this has been a very different year for our State and the world.

Council members have been acutely aware that our arguments for assistance for heritage preservation and promotion need to be sharply hewn and directed to job creation and boosting the State economy. Indeed, in co-operation with Heritage South Australia, Council commissioned an urgent Economics of Heritage Report. It has provided hard evidence to strengthen the case for continued and expanded grant funding for heritage owners and projects.



With the important raised awareness of indigenous matters internationally and across Australia, it is timely to note that there has been warm discussion with the State Aboriginal Heritage Committee early in 2020 on cooperation in furthering the inclusion of Aboriginal stories, particularly in developing heritage tourism in our State. Consultation has now begun with their representatives and others on appropriate recognition of Aboriginal and European contact and conflict in our history.

There has been substantial progress towards a Heritage Tourism Strategy, as requested by Minister David Speirs. Urgent bushfire relief projects have absorbed resources, but enthusiasm and ideas were in abundance at workshops around the State. A long-term strategy and firm action plan is near completion; the results will enrich our visitors' experiences and deliver economically.

As the public debate in heritage protection under the incoming planning regime continued, the Heritage Council successfully maintained dialogue with the State Planning Commission and senior government planning personnel to ensure that the protection of State Heritage Places and Areas is continued under the new Planning and Design Code.

One of the primary roles of the Heritage Council is to consider additions and variations to South Australian Heritage Register. This year, thirteen places were on the agenda, with three new State Heritage Places confirmed. Each was examined as a result of a submission from a member of the public.

Sadly, two nineteenth century German farm complexes in the Adelaide Hills were removed after they were destroyed by the Cudlee Creek bushfires.

Council also broached the question of how to protect collections of objects (furniture, artwork etc.) associated with State Heritage Places such as Cummins House, the long-time home of the Morphett family. With new policy developed, it will begin listing individual objects and or collections.

On the policy side, Council also revisited its Historical Themes document, which will help identify gaps in the Register and might become a useful resource for heritage tourism story telling. The criteria for listing are enshrined in legislation, and a working party of Council has been looking at the interpretation guidelines for these too, which will include better clarity around listing thresholds.

The completed Heritage Council Strategic Plan towards 2025 outlines its goals and targeted outcomes under the pillars Protect, Conserve and Promote. Further the Council's Action Plan 2020-21 is also completed. The Strategic Plan is available on the web: <https://www.environment.sa.gov.au/topics/heritage/sa-heritage-council/strategic-plan>. Council consequently endorsed a Marketing and Communications Plan to maximise effective promotion of heritage issues and stories through all channels, especially traditional and social media.

It is a pleasure to report that Council is assisted by an excellent team in Heritage South Australia.

Meetings are public and, even in the current electronic format, the South Australian Heritage Council continues to welcome interested Parliamentarians, public servants and members of the public to attend.



Keith Conlon

Chairperson

South Australian Heritage Council

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Overview: about the agency

Our strategic focus

Our Purpose	The South Australian Heritage Council (Council) is established under the provisions of the <i>Heritage Places Act 1993</i> (the Act) and ensures that South Australian places and related objects with heritage significance are protected through entry in the South Australian Heritage Register (Register). This mechanism promotes public understanding and appreciation of the State's heritage.
Our Vision	South Australians are enriched by the Protection, Conservation and Celebration of our Heritage.
Our functions, objectives and deliverables	<p>The functions of the Council are set out in Section 5A of the Act, and include administration of the Register, advice to the Minister for Environment and Water on heritage matters, advice to the Minister responsible for Planning, and the initiation and support of community awareness programs that promote public understanding and appreciation of the State's heritage.</p> <p>Council has developed a 'Strategic Plan towards 2025' that includes a number of goals and desired outcomes under the three pillars of 'Protect', 'Conserve' and 'Promote'. Council's Strategic Plan can be downloaded from the Council's web page on the Department for Environment and Water web site. To deliver the Strategic Plan, Council worked towards actions outlined in its 2019-20 action plan and many of these are reported on under 'The agency's performance' section of this annual report.</p>

Our organisational structure

In accordance with Section 5 of the Act, the Council consists of nine members and three acting members appointed by the Minister for Environment and Water.

The members are:

Mr Keith Conlon OAM (Chairperson)

Ms Jan Ferguson AM (Deputy Chairperson)

Mr Jason Schulz (Member)

Ms Robyn Taylor (Member)

Ms Kate McDougall (Member)

Emeritus Professor Alison Mackinnon AM (Member)

Mr David Stevenson (Member)

Mr Michael Constantine (Member)

Mr Marcus Rolfe (Member)

Ms Ali Ben Kahn (Acting Member)

Mrs Deborah Lindsay (Acting Member)

Mrs Wendy Cornell (Acting Member)

Changes to the agency

During 2019-20 there were no changes to the Council's structure and objectives as a result of internal reviews or machinery of government changes.

Our Minister

David Speirs was appointed as the Minister for Environment and Water in the Marshall Government, in March 2018.

Minister David Speirs is responsible for Environment and Water and this includes responsibility and administration of the *Heritage Places Act 1993* (under which the South Australian Heritage Council operates).

Our Executive team

The Council is supported in its function by staff from Heritage South Australia within the Department for Environment and Water.

Legislation administered by the agency

Heritage Places Act 1993.

Other related agencies (within the Minister's area/s of responsibility)

The Council is supported in its administration of the Act by the Department for Environment and Water.

The agency's performance

Performance at a glance

Council has responsibility to the Minister for Environment and Water. Council's core functions relate to listing heritage places and in administering the South Australian Heritage Register.

Council is supportive of the government's heritage commitments. Council has recognised it has a role in progressing the following:

- promoting and supporting adaptive re-use of heritage buildings;
- supporting the development of a Heritage Tourism Strategy;
- providing advice on its own role in light of proposed heritage reform; and
- working in partnership with the National Trust.

Agency contribution to whole of Government objectives

Key objective	Agency's contribution
More jobs	<p>Council supports the adaptive reuse of heritage places. Adaptive reuse requires the employment of skilled tradespeople.</p> <p>Council has been involved in providing advice on the development of a Heritage Tourism Strategy for South Australia with the objective of increasing visitation, awareness and conservation of our Heritage Places. The objective is that this Strategy will lead to the creation of jobs.</p>
Lower costs	<p>Council operates on a small budget administered through the Department for Environment and Water. Council has the ability to make decisions via electronic means, such as telephone conferences. This was a good savings measure and enabled the Council to continue to meet during the isolation measures brought about by COVID-19.</p>
Better Services	<p>Council has met with representatives of the SA Planning Commission and provided advice in relation to planning reform to ensure heritage management is appropriately catered for through our modern planning rules.</p> <p>Council has formed good relationships and collaborates with the History Council of South Australia, the History Trust of South Australia and the National Trust of South Australia to produce better heritage outcomes for the state.</p>

Agency specific objectives and performance

Agency objectives	Indicators	Performance
<p>Advice to the Minister for Environment and Water</p>	<p>One of the functions of the Council is to provide advice to the Minister responsible for Heritage on ‘trends, shortcomings and opportunities’ with respect to heritage protection at the State and Local levels. Council’s 2020 Report on Heritage Protection was provided to the Minister on 29 March 2020.</p> <p>The Report is divided into six themes:</p> <ol style="list-style-type: none"> 1. Refine the Planning and Design Code to support positive heritage outcomes and the ERDC Heritage Inquiry Report recommendations. 2. Improve the understanding of the economic and public value of heritage, including heritage tourism. 3. Develop a sustainable funding model that provides financial support for heritage. 4. Increase access to skills and trades for heritage conservation. 5. Provide a high quality South Australian Heritage Register. 6. Develop a Heritage Strategy for South Australia <p>A summary of this report is available on the Council’s web page.</p>	<p>To provide for and promote the conservation of places of State Heritage significance to the Minister.</p>

<p>To administer the Register and to identify places, and related objects, of State Heritage significance, and to enter them in the Register.</p>	<p>Confirmations in the South Australian Heritage Register in 2019-20:</p> <ul style="list-style-type: none"> • Ferrari House (Former Eagle Star Insurance Building, 28 -30 Grenfell Street, Adelaide • Marion Cultural Centre Warracowie Way, Oaklands Park • Port Lincoln Locomotive Depot and Workshops. <p>Nil Objects were entered in the South Australian Heritage Register in 2019-20.</p> <p>Removal from the South Australian Heritage Register under Direction:</p> <ul style="list-style-type: none"> • Elders Pavilion, Adelaide Showground, Wayville. <p>Amendments to State Heritage Register listings:</p> <ul style="list-style-type: none"> • Cummins House, 18-23 Sheoak Avenue, Novar Gardens – approved a Statement of Heritage Value. • Royal Adelaide Hospital (South West Precinct) – approved a revised Summary of State Heritage Place. • Martindale Hall, Manoora Road, Mintaro – approved a Statement of Heritage Significance. • Royal South Australian Deaf Society Headquarters, 261-265 South Terrace, Adelaide – Approved a Statement of Heritage Significance 	<p>Promotes understanding and appreciation of South Australia’s heritage.</p>
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<p>To provide advice on the development and effectiveness of heritage conservation programs, policies, initiatives and incentives.</p>	<p>Made a submission on heritage matters relating to Phase 2 and Phase 3 of the new Planning and Design Code. It also discussed planning reform and heritage protection with representatives of the State Planning Commission.</p> <p>Explored appropriate mechanisms for management of listings of State Heritage Objects under the Heritage Places Act 1993 particularly in relation to objects connected to historic houses.</p> <p>Discussed a report prepared by Mr Chris Burns on the places of worship built in South Australia between 1946–c.1990. Council identified a process to short list places of worship built during the specified timeframe that may have State heritage significance with the objective of consideration by the Council for entry on the South Australian Heritage Register.</p> <p>Noted with sorrow the devastating impact of bushfires on State Heritage Places that occurred in December 2019/January 2020 in Cudlee Creek, Yorketown and Kangaroo Island.</p> <p>Acknowledged that places built in the twentieth century are underrepresented in the SA Heritage Register. At its May 2020 meeting, Council considered a list compiled by the SA Branch of the Royal Australian Institute of Architects (RAIA) that it considered had architectural merit or to be exemplars of a particular architectural style. Council approved a mini desk top assessment for 52 places identified</p>	<p>Contributes to sound heritage conservation programs that benefit the public good.</p>
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	<p>from the RAIA List to determine if a full assessment is required.</p> <p>Endorsed a Marketing and Communication Strategy for the period of 1 July 2020 through to 30 June 2021.</p>	
	<p>The Council recognises that Aboriginal heritage is covered under separate legislation, but notwithstanding this, at its February 2020 meeting Council, resolved to collaborate with the State Aboriginal Heritage Committee to identify frontier conflict and contact sites in South Australia and establish a process of recognising the Traditional Owner stories where appropriate within the assessment and Summary of a State Heritage Place.</p>	
<p>The operation and enforcement of the Act.</p>	<p>The Council's policies and procedures are subject to continuous review as a matter of good governance. The Council agreed that its policies and procedures are made available to the public through its website.</p>	<p>Sound governance gives the public confidence in the decision making of the Council.</p>

Corporate performance summary

Not applicable.

Employment opportunity programs

Program name	Performance
Nil	Not applicable

Agency performance management and development systems

Performance management and development system	Performance
Department for Environment and Water staff supporting the Council's operations undertake a performance review and development program with their managers.	Two sessions are held on an annual basis. This is considered to be effective.
Induction of Council members	An induction session is held for Council members upon appointment.
Heritage Assessment Report quality management	The Department for Environment and Water has implemented a range of measures to ensure the quality of heritage assessment reports which inform the decisions of Council about the entry of nominated places in the Register.

Work health, safety and return to work programs

Program name	Performance
The Council abides by the relevant health and safety policies and procedures that have been adopted by the Department for Environment and Water to meet whole of Government legislative requirements.	Reporting on this matter is contained within the Department for Environment and Water Annual Report 2019-20.

Workplace injury claims	Current year 2019-20	Past year 2018-19	% Change (+ / -)
Total new workplace injury claims	0	0	0%
Fatalities	0	0	0%
Seriously injured workers*	0	0	0%
Significant injuries (where lost time exceeds a working week, expressed as frequency rate per 1000 FTE)	0	0	0%

*number of claimants assessed during the reporting period as having a whole person impairment of 30% or more under the Return to Work Act 2014 (Part 2 Division 5)

Work health and safety regulations	Current year 2019-20	Past year 2018-19	% Change (+ / -)
Number of notifiable incidents (<i>Work Health and Safety Act 2012, Part 3</i>)	0	0	0%
Number of provisional improvement, improvement and prohibition notices (<i>Work Health and Safety Act 2012 Sections 90, 191 and 195</i>)	0	0	0%

Return to work costs**	Current year 2019-20	Past year 2018-19	% Change (+ / -)
Total gross workers compensation expenditure (\$)	0	0	0%
Income support payments – gross (\$)	0	0	0%

**before third party recovery

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/south-australian-heritage-council-annual-report-data>

Executive employment in the agency

Executive classification	Number of executives
SAES Level 1	0

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/south-australian-heritage-council-annual-report-data>

The [Office of the Commissioner for Public Sector Employment](#) has a [workforce information](#) page that provides further information on the breakdown of executive gender, salary and tenure by agency.

Financial performance

Financial performance at a glance

The Council does not have a budget of its own. The operating costs of the Council is managed through the Department for Environment and Water and this information can be found in its annual report.

Statement of Comprehensive Income	2019-20 Budget \$000s	2019-20 Actual \$000s	Variation \$000s	2018-19 Actual \$000s
Expenses	0	0	0	0
Revenues	0	0	0	0
Net result	0	0	0	0
Total Comprehensive Result	0	0	0	0

Statement of Financial Position	2019-20 Budget \$000s	2019-20 Actual \$000s	Variation \$000s	2018-19 Actual \$000s
Current assets	0	0	0	0
Non-current assets	0	0	0	0
Total assets	0	0	0	0
Current liabilities	0	0	0	0
Non-current liabilities	0	0	0	0
Total liabilities	0	0	0	0
Net assets	0	0	0	0
Equity	0	0	0	0

Consultants disclosure

The following is a summary of external consultants that have been engaged by the agency, the nature of work undertaken, and the actual payments made for the work undertaken during the financial year.

Consultancies with a contract value below \$10,000 each

Consultancies	Purpose	\$ Actual payment
All consultancies below \$10,000 each - combined	Various	0

Consultancies with a contract value above \$10,000 each

Consultancies	Purpose	\$ Actual payment
Nil	Purpose	\$0
	Total	\$0

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/south-australian-heritage-council-annual-report-data>

See also the [Consolidated Financial Report of the Department of Treasury and Finance](#) for total value of consultancy contracts across the South Australian Public Sector.

Contractors disclosure

The following is a summary of external contractors that have been engaged by the agency, the nature of work undertaken, and the actual payments made for work undertaken during the financial year.

Contractors with a contract value below \$10,000

Contractors	Purpose	\$ Actual payment
All contractors below \$10,000 each - combined	Various	\$0

Contractors with a contract value above \$10,000 each

Contractors	Purpose	\$ Actual payment
Nil	Not applicable	\$0
	Total	\$0

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/south-australian-heritage-council-annual-report-data>

The details of South Australian Government-awarded contracts for goods, services, and works are displayed on the SA Tenders and Contracts website. [View the agency list of contracts.](#)

The website also provides details of [across government contracts.](#)

Other financial information

The Council is supported in its administration of the Act by the Department for Environment and Water. Consultants, as applicable, are reported in the agency's annual report.

Other information

Nil.

Risk management

Risk and audit at a glance

Council members are subject to the risk management policies of the Department for Environment and Water.

Fraud detected in the agency

Category/nature of fraud	Number of instances
Nil	0

NB: Fraud reported includes actual and reasonably suspected incidents of fraud.

Strategies implemented to control and prevent fraud

The Council abides by the Code of Conduct for Public Sector employees.

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/south-australian-heritage-council-annual-report-data>

Public interest disclosure

Number of occasions on which public interest information has been disclosed to a responsible officer of the agency under the *Public Interest Disclosure Act 2018*:

0

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/south-australian-heritage-council-annual-report-data>

Note: Disclosure of public interest information was previously reported under the *Whistleblowers Protection Act 1993* and repealed by the *Public Interest Disclosure Act 2018* on 1/7/2019.

Reporting required under any other act or regulation

Act or Regulation	Requirement
Not applicable	Not applicable

Reporting required under the *Carers' Recognition Act 2005*

Not applicable.

Public complaints

Number of public complaints reported

Complaint categories	Sub-categories	Example	Number of Complaints 2019-20
Professional behaviour	Staff attitude	Failure to demonstrate values such as empathy, respect, fairness, courtesy, extra mile; cultural competency	0
Professional behaviour	Staff competency	Failure to action service request; poorly informed decisions; incorrect or incomplete service provided	0
Professional behaviour	Staff knowledge	Lack of service specific knowledge; incomplete or out-of-date knowledge	0
Communication	Communication quality	Inadequate, delayed or absent communication with customer	0
Communication	Confidentiality	Customer's confidentiality or privacy not respected; information shared incorrectly	0
Service delivery	Systems/technology	System offline; inaccessible to customer; incorrect result/information provided; poor system design	0
Service delivery	Access to services	Service difficult to find; location poor; facilities/ environment poor standard; not accessible to customers with disabilities	0
Service delivery	Process	Processing error; incorrect process used; delay in processing application; process not customer responsive	0
Policy	Policy application	Incorrect policy interpretation; incorrect policy applied; conflicting policy advice given	0
Policy	Policy content	Policy content difficult to understand; policy unreasonable or disadvantages customer	0

Complaint categories	Sub-categories	Example	Number of Complaints 2019-20
Service quality	Information	Incorrect, incomplete, out dated or inadequate information; not fit for purpose	0
Service quality	Access to information	Information difficult to understand, hard to find or difficult to use; not plain English	0
Service quality	Timeliness	Lack of staff punctuality; excessive waiting times (outside of service standard); timelines not met	0
Service quality	Safety	Maintenance; personal or family safety; duty of care not shown; poor security service/ premises; poor cleanliness	0
Service quality	Service responsiveness	Service design doesn't meet customer needs; poor service fit with customer expectations	0
No case to answer	No case to answer	Third party; customer misunderstanding; redirected to another agency; insufficient information to investigate	0
		Total	0

Additional Metrics	Total
Number of positive feedback comments	0
Number of negative feedback comments	0
Total number of feedback comments	0
% complaints resolved within policy timeframes	0

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/south-australian-heritage-council-annual-report-data>

Service Improvements resulting from complaints or consumer suggestions over 2019-20

The Department for Environment and Water has established a recording system for complaints received and complaints made to or about the South Australian Heritage Council will be captured through this. No complaints were received in this reporting period relating to the South Australian Heritage Council.

Appendix: Audited financial statements 2019-20

Financial services are provided to the Council by the Department for Environment and Water. Finances are audited annually as part of the DEW's financial statements.

Annual report information (including financial statements) is available on the DEW website.