

# Your SMS Water Usage Advice

Understanding your SMS Water Usage Advice and how it can help you to manage your water use.

## Your SMS Water Usage Advice

Every time you submit a meter reading using the on-line Meter Reading Form, you can automatically receive a Water Usage Advice from DEWNR via SMS.

## What is in the SMS Water Usage Advice?

The SMS Water Usage Advice may contain:

- A summary balance of your remaining water allocations
- Balances for Underground, Surface Water and Watercourse allocations
- A link to the DEWNR Water Usage web page

The balance totals will be calculated to give you a running balance for the water year (financial year) to date.

## How the Water Usage Advice helps you

It is important not to exceed your water allocation, as significant penalties apply. Your SMS Water Usage Advice will give you a clearer picture of your remaining water allocation.

This makes it easier for you to make an informed decision to purchase or sell water (known as a water allocation transfer or trade) or even change your water use practices.

Looking at your meter readings regularly may help you pick up any unexplained variations in your metered use. It gives you an opportunity to spot potential problems with your meter and get it checked early to ensure it is reading accurately.

## Your Water Usage Advice may contain more than one Water Account.

If you are licensed to draw your water from different water resource types (ground water, surface water, watercourse) transactions on the same water resource type will be grouped together in the SMS Water Usage Advice as a single Water Account balance

If you have more than one licence or more than one works approval in the River Murray, for which you provide meter readings you will receive a separate Water Usage Advice for each one.

**The SMS Water Usage Advice provides a balance summary of your water allocation(s)**



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# Your Water Usage Advice

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## How to make sure you get your Water Usage Advice

Take a reading of your licensed meter.

Provide DEWNR with the reading details using the Meter Reading Form <https://forms.business.gov.au/smartforms/sa-dfw/meter-reading-form/>

Using this form you can choose to receive an emailed Water Usage Advice, or SMS notification, or both.

If you wish to receive an SMS notification please provide a valid mobile phone number (you will only need to do this once). The number will be saved and displayed on the Meter Read Form the next time you complete and submit an online [Meter Read Form](#).

You will receive your Water Usage Advice via SMS every time you submit an online meter read. You can submit as many meter reads as you wish, you are not limited to the number required on your licence or works approval.

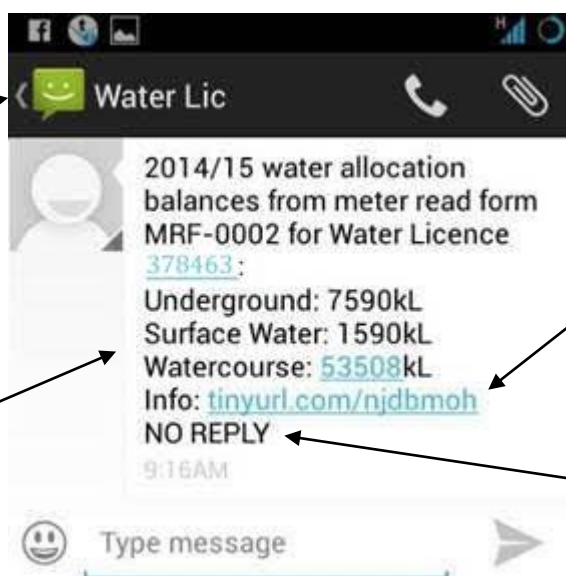
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## How to read your SMS Water Usage Advice

### Water Licence

SMS messages containing Water Usage Advice will be sent from **Water Lic**

**Water Account(s)** – the balance of your remaining water allocation is displayed for each water account linked to this licence. A negative “-” balance indicates potential overuse of your water allocation



Info: [tinyurl.com/njdbmoh](http://tinyurl.com/njdbmoh) – link to the DEWNR Water Usage Advice web page

Please note that this SMS messaging service is a no reply service, if you have any queries or issues regarding your Water Usage Advice, please contact your local [DEWNR office](#).



## River Murray Works Approval

SMS messages containing Water Usage Advice will be sent from **Water Lic**

**Water Account(s)** – the balance of your remaining water allocation is displayed for each water account linked to this works approval. A negative “-” balance indicates potential overuse of your water allocation

Info: [tinyurl.com/njdbmoh](http://tinyurl.com/njdbmoh) – link to the DEWNR Water Usage Advice web page

Please note that this SMS messaging service is a no reply service, if you have any queries or issues regarding your Water Usage Advice, please contact your local [DEWNR office](#).

2014/15 water allocation balances from meter read form MRF-0001 for Works Approval  
177361:  
SA239296-0-10009: 2966kL  
SA242705-0-10009: 0kL  
Info: [tinyurl.com/njdbmoh](http://tinyurl.com/njdbmoh)  
NO REPLY  
9:16AM

Type message

**A more detailed view of your water allocation, transactions and adjustments is available through the Email Water Usage Advice**

### Further Information

For further information please contact:

Department for Environment,  
Water and Natural Resources  
Tel 8595 2216  
Mob 0428 255 016

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Government of South Australia  
Department of Environment,  
Water and Natural Resources

