

Your Email Water Usage Advice

Understanding your Email Water Usage Advice and how it can help you to manage your water use.

Your Email Water Usage Advice

Every time you submit a meter reading using the on-line Meter Reading Form, you can automatically receive a Water Usage Advice from DEWNR.

What is in the Email Water Usage Advice?

The Email Water Usage Advice will contain your:

- water allocation
- carryover water (also known as roll-over or unused water)
- meter readings (showing usage)
- water transfers in (water purchased)
- water transfers out (water sold)
- adjustments calculated by DEWNR

The total will be calculated to give you a running balance for the water year (financial year) to date.

How the Water Usage Advice helps you

It is important not to exceed your water allocation, as significant penalties apply. Your Email Water Usage Advice will give you a clear picture of your remaining water allocation.

This makes it easier for you to make an informed decision to purchase or sell water (known as a water allocation transfer or trade) or even change your water use practices.

Looking at your meter readings regularly may help you pick up any unexplained variations in your metered use. It gives you an opportunity to spot potential problems with your meter and get it checked early to ensure it is reading accurately.

You will also see any adjustments which DEWNR has made to your account. You can contact us directly if you have any queries about your advice.

Your Water Usage Advice may contain more than one Water Account.

If you are licensed to draw your water from different water resource types (ground water, surface water, watercourse) transactions on the same

The Email Water Usage Advice is a lot like a bank statement, showing debits and credits to your water account throughout the year.

water resource type will be grouped together in the Water Usage Advice as a single Water Account.

If you have more than one licence or more than one works approval in the River Murray, for which you provide meter readings you will receive a separate Email Water Usage Advice for each one.

Water Account	999999-00-SW	Surface Water			
Transaction Date	Transaction Type	Transaction Details	Debit	Credit	Balance
01/07/2014	Original Allocation	Irrigation		11200	11200
18/12/2014	Original Allocation	Rollover Water		3360	14560

Water Account	999999-00-UG	Underground			
Transaction Date	Transaction Type	Transaction Details	Debit	Credit	Balance
01/07/2014	Original Allocation	Irrigation		7500	7500

Water Account	999999-00-WC	Watercourse			
Transaction Date	Transaction Type	Transaction Details	Debit	Credit	Balance
01/07/2014	Original Allocation	Irrigation		12800	12800
18/12/2014	Original Allocation	Rollover Water		3840	16640

A Water Usage Advice containing multiple Water Accounts



Your Email Water Usage Advice

How to make sure you get your Water Usage Advice

Take a reading of your licensed meter.

Provide DEWNR with the reading details using the Meter Reading Form <https://forms.business.gov.au/smartforms/sa-dfw/meter-reading-form/>

Using this form you can choose to receive an emailed Water Usage Advice, or SMS notification, or both.

If you wish to receive the emailed Advice provide a valid email address (you will only need to do this once). These details will be saved and displayed on the Meter Read Form the next time you complete and submit an online [Meter Read Form](#).

You will receive your Water Usage Advice via email every time you submit an online meter read. You can submit as many meter reads as you wish, you are not limited to the number required on your licence or works approval.

How to read your Email Water Usage Advice

Transaction Type – your advice can include several different types of transactions eg an allocation for the water use year, a transfer of water or a meter reading (a usage debit)

Transaction Details – this section will provide you with information about the transaction type eg the meter that the usage debit is recorded against

Debit and Credit –

- debits (usage, transfers out and adjustment) are deducted from your water account
- credits (allocations, carryover and transfers in) are added to your water account

Water Account	SA99999-1-10009	Watercourse			
Transaction Date	Transaction Type	Transaction Details	Debit	Credit	Balance
25/07/2014	Ministers Announcement Local Allocation Credit	Allocation from Minister's Announcement of 1.0000 kL/share for Water Class - Class 3a		126000	126000
03/10/2014	Usage Debit	Usage (Meter#: MTR9999)	18290		107710
07/11/2014	Transfer Out (Non-IWETS) Debit	Transfer Out (Non-IWETS) Debit	50000		57710
07/11/2014	Transfer In (Non-IWETS) Credit	Transfer In (Non-IWETS) Credit		35000	92710

Transaction Date –

- the meter reading (or adjustment) date OR
- the date an allocation was applied (start of a water year for normal allocations or the date an allocation or roll-over was approved)

Balance – a rolling total of your credits and debits will provide you with a summary of the remaining water that you have available

A Water Usage Advice showing transactions and allocation balance

Further Information

For further information please contact:

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Water and Natural Resources
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Government of South Australia
Department of Environment,
Water and Natural Resources

