Your Email Water Usage Advice

Understanding your Email Water Usage Advice and how it can help you to manage your water use.

Your Email Water Usage Advice

Every time you submit a meter reading using the on-line Meter Reading Form, you can automatically receive a Water Usage Advice from DEWNR.

What is in the Email Water Usage Advice?

The Email Water Usage Advice will contain your:

- water allocation
- carryover water (also known as roll-over or unused water)
- meter readings (showing usage)
- water transfers in (water purchased)
- water transfers out (water sold)
- · adjustments calculated by DEWNR

The total will be calculated to give you a running balance for the water year (financial year) to date.

How the Water Usage Advice helps you

It is important not to exceed your water allocation, as significant penalties apply. Your Email Water Usage Advice will give you a clear picture of your remaining water allocation.

This makes it easier for you to make an informed decision to purchase or sell water (known as a water allocation transfer or trade) or even change your water use practices.

Looking at your meter readings regularly may help you pick up any unexplained variations in your metered use. It gives you an opportunity to spot potential problems with your meter and get it checked early to ensure it is reading accurately.

You will also see any adjustments which DEWNR has made to your account. You can contact us directly if you have any queries about your advice.

Your Water Usage Advice may contain more than one Water Account.

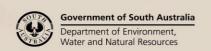
If you are licensed to draw your water from different water resource types (ground water, surface water, watercourse) transactions on the same The Email Water
Usage Advice is a
lot like a bank
statement, showing
debits and credits
to your water
account
throughout the
year.

water resource type will be grouped together in the Water Usage Advice as a single Water Account.

If you have more than one licence or more than one works approval in the River Murray, for which you provide meter readings you will receive a separate Email Water Usage Advice for each one.

Water Account	999999-00-SW	Surface Water			
Transaction Date	Transaction Type	Transaction Details	Debit	Credit	Balance
01/07/2014	Original Allocation	Irrigation		11200	11200
18/12/2014	Original Allocation	Rollover Water		3360	14560
Water Account	999999-00-UG	Underground			
Transaction Date	Transaction Type	Transaction Details	Debit	Credit	Balance
01/07/2014	Original Allocation	Irrigation		7500	7500
Water Account	999999-00-WC	Watercourse			-
Transaction Date	Transaction Type	Transaction Details	Debit	Credit	Balance
01/07/2014	Original Allocation	Irrigation		12800	12800
18/12/2014	Original Allocation	Rollover Water		3840	16640

A Water Usage Advice containing multiple Water Accounts





Your Email Water Usage Advice

How to make sure you get your Water Usage Advice

Take a reading of your licensed meter.

Provide DEWNR with the reading details using the Meter Reading Form https://forms.business.gov.au/smartforms/sa-dfw/meter-reading-form/

Using this form you can choose to receive an emailed Water Usage Advice, or SMS notification, or both.

If you wish to receive the emailed Advice provide a valid email address (you will only need to do this once). These details will be saved and displayed on the Meter Read Form the next time you complete and submit an online Meter Read Form.

You will receive your Water Usage Advice via email every time you submit an online meter read. You can submit as many meter reads as you wish, you are not limited to the number required on your licence or works approval.

How to read your Email Water Usage Advice Debit and Credit -Transaction Type - your advice can debits (usage, transfers out Transaction Details - this section will include several different types of and adjustment) are deducted provide you with information about transactions eg an allocation for the from your water account the transaction type eg the meter that water use year, a transfer of water credits (allocations, carryover the usage debit is recorded against or a meter reading (a usage debit) and transfers in) are added to vour water account Water Account SA99999-1-10009 Watercourse **Transaction Transaction Type Transaction Details** Debit Credit Balance Date Allocation from Minister's Ministers Announcement Announcement of 1.0000 25/07/2014 126000 126000 Local Allocation Credit kL/share for Water Class -Class 3a 03/10/2014 Usage Debit Usage (Meter#: MTR9999) 18290 107710 Transfer Out (Non-IWETS) Transfer Out (Non-IWETS) 07/11/2014 50000 57710 Transfer In (Non-IWETS) Transfer In (Non-IWETS) 07/11/2014 35000 92710 Credit Credit **Transaction Date -**· the meter reading (or adjustment) Balance - a rolling total of your credits and debits will date OR the date an allocation was applied provide you with a summary (start of a water year for normal of the remaining water that allocations or the date an allocation you have available or roll-over was approved)

A Water Usage Advice showing transactions and allocation balance



For further information please contact:

Department for Environment, Water and Natural Resources Tel 8595 2216 Mob 0428 255 016 **DISCLAIMER:** The Department of Environment, Water and Natural Resources and its employees do not warrant or make any representation regarding the use, or results of the use, of the information contained herein as regards to its correctness, accuracy, reliability, currency or otherwise. The Department of Environment, Water and Natural Resources and its employees expressly disclaims all liability or responsibility to any person using the information or advice. Information contained in this document is correct at the time of writing.



