

HOUSE OF ASSEMBLY
LAID ON THE TABLE

12 Oct 2021



**Government
of South Australia**

South Australian Heritage Council

2020-21 Annual Report

South Australian Heritage Council

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Date presented to Minister: 30 September 2021

To:

The Hon David Speirs MP

Minister for Environment and Water

This annual report will be presented to Parliament to meet the statutory reporting requirements of the *Public Sector Act 2009*, the *Public Sector Regulations 2010*, the *Public Finance and Audit Act 1987* and the requirements of Premier and Cabinet Circular *PC013 Annual Reporting*.

This report is verified to be accurate for the purposes of annual reporting to the Parliament of South Australia.

Submitted on behalf of the South Australian Heritage Council by:

Keith Conlon OAM

Chairperson

Date 5 August 2021

Signature



From the Chairperson

It is a pleasure to report on another busy year for the South Australian Heritage Council (the Council), working under its brief to protect, preserve and promote our state heritage of significance. The council divides its attention between listing matters and strategic considerations and that is reflected in this document.



In relation to the South Australian Heritage Register, 20 places were considered in all, including 13 listings and 7 rejections. Behind the seven rejections, there is an underlying and ongoing policy issue. Several nominations were seeking protection for places that fell below the requirements of the legislated criteria for State Heritage protection. They may, however, have been worthy of consideration as Local Heritage Places. Counter-intuitively, the submission process for a State Heritage Place is easier, cheaper and more transparent than that for a Local Heritage Place.

Council has been a long-time proponent of a more integrated system of listing. The outcome of the current Heritage Reform Advisory Panel (Reporting to the Ministers responsible for Heritage and Planning) and the Government's response is keenly awaited. The Panel, on which I am pleased to serve, will also consider matters that Council continues to advocate for, including better support for Heritage owners and independent sources of funding for heritage management.

Still on listing matters, the work on identifying furniture and other interior items at Cummins House and Martindale Hall is noteworthy. It represents a new recognition of the need to protect important collections that are associated with families of major importance to South Australian history. Up until now, only the houses have been formally protected.

The new confirmed and provisional entries in this report certainly contribute to the diversity of places on the Register and the stories they tell about our state's history and heritage. They include an 1837 whalers' well beneath the Bluff at Victor Harbor, a 1940s piggery built by prisoners of war at the Loveday Internment Camp and the landmark contemporary ecclesiastical architecture of the 1960 Holy Cross Catholic Church at Goodwood.

The church listing came as a result of a Council-initiated survey of post-war places of worship. Further assessments will follow. Similarly, as Council addresses potential gaps in the Register, it has begun work on identifying significant 20th century architecture for assessment.

The importance of including Aboriginal stories where possible was again recognised in this past year. We look forward to discussions on the way forward with the State Aboriginal Heritage Committee and participants in a major truth telling project based at the University of Adelaide.

Given our Strategic Plan 'Towards 2025' advocates for adequate government resources dedicated to promoting heritage tourism protection and conservation, it was particularly pleasing to note our Minister's launch in June of 'Growing Our Heritage Future', a 10 year strategy for growing heritage tourism in South Australia. In addition

to continuing building grants for owners of state heritage places, Minister Speirs also announced specific grants for owners involved in heritage tourism.

In conclusion, I wish to pay tribute to two groups who have made very real contributions towards the Council's mission. Just over three years ago, I took on the daunting task of not only becoming a member of the South Australian Heritage Council, but also chairing it. The work has proved to be both very rewarding and enjoyable, thanks to them.

First, I wish to congratulate the members whose terms ended in April 2021 on their diligent and expert involvement in our discussions and decision-making. Without exception, they selflessly and generously advanced the cause. The newly appointed Council began its term in April this year, and the mix of continuing members and new appointees is already working well.

Secondly, it would be remiss of me not to note Council's excellent working relationship with the small but hard-working team in Heritage South Australia (within the Department for Environment and Water). The staff's recognition of the importance of our role is demonstrated in their exemplary documentation, service and advice for our Council meetings and working parties. We sincerely thank them for their commitment.

With such great support, I look forward to a productive second term as Chair of the Council and to sharing more of our special stories that bring deserved attention to our unique heritage.



Keith Conlon OAM

Chairperson

South Australian Heritage Council

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Overview: about the agency

Our strategic focus

Our Purpose	The South Australian Heritage Council (Council) is established under the provisions of the <i>Heritage Places Act 1993</i> (the Act) and ensures that South Australian places and related objects with heritage significance are protected through entry in the South Australian Heritage Register (Register). This mechanism promotes public understanding and appreciation of the State's heritage.
Our Vision	South Australians are enriched by the Protection, Conservation and Promotion of our Heritage.
Our functions, objectives and deliverables	The functions of the Council are set out in Section 5A of the Act, and include administration of the Register, advice to the Minister for Environment and Water on heritage matters, advice to the Minister responsible for Planning, and the initiation and support of community awareness programs that promote public understanding and appreciation of the State's heritage. Council has developed a 'Strategic Plan towards 2025' that includes a number of goals and desired outcomes under the three pillars of 'Protect', 'Conserve' and 'Promote'. Council's Strategic Plan can be downloaded from the Council's web page on the Department for Environment and Water web site. To deliver the Strategic Plan, Council worked towards actions outlined in its 2019-20 action plan and many of these are reported on under 'The agency's performance' section of this annual report.

Our organisational structure

In accordance with Section 5 of the Act, the Council consists of nine members and two acting members appointed by the Minister for Environment and Water.

The members are:

Mr Keith Conlon OAM (Chairperson)

Ms Jan Ferguson AM (Deputy Chairperson)

Ms Eleanor Walters

Mr Marcus Rolfe

Ms Margaret (Peggy) Brock AM

Mr Gavin Leydon

Ms Katrina McDougall

Mrs Deborah Lindsay

Mr Stephen Schrapel

Mr Robert Donaldson (Acting Member)

Mr Simon Weidenhofer (Acting Member)

The following members' term ended during the reporting period:

Ms Robyn Taylor (term ended 1 April 2021)

Mr David Stevenson (term ended 1 April 2021)

Mr Michael Constantine (term ended 1 April 2021)

Emeritus Professor Alison Mackinnon AM (term ended 1 April 2021)

Mr Jason Schulz (term ended 1 April 2021)

Ms Wendy Cornell (Acting member) (term ended 1 April 2021)

Ms Ali Ben Kahn (Acting member) (term ended 1 April 2021)

Changes to the agency

During 2020-21 there were no changes to the Council's structure and objectives as a result of internal reviews or machinery of government changes.

Our Minister

David Speirs was appointed as the Minister for Environment and Water in the Marshall Government, in March 2018.

Minister David Speirs is responsible for Environment and Water and this includes responsibility and administration of the *Heritage Places Act 1993* (under which the South Australian Heritage Council operates).

Our Executive team

The Council is supported in its function by staff from Heritage South Australia within the Department for Environment and Water.

Mr Keith Conlon OAM was appointed by the Minister as Chair of the Council for its three-year term 2 April 2021 to 1 April 2024.

Fellow Council members re-elected Ms Jan Ferguson OAM as Deputy Chair of the Council for a period of 1 year from 2 April 2021 to 1 April 2022.

Legislation administered by the agency

Heritage Places Act 1993

Other related agencies (within the Minister's area/s of responsibility)

The Council is supported in its administration of the Act by the Department for Environment and Water.

The agency's performance

Performance at a glance

Council is responsible to the Minister for Environment and Water. Council's core functions relate to listing heritage places and administering the South Australian Heritage Register.

Council is supportive of the State Government's heritage commitments.

Council recognises its own role in:

- promoting and supporting adaptive re-use of heritage buildings,
- supporting the development of a Heritage Tourism Strategy,
- providing advice on its own role in light of proposed heritage reform; and
- working in partnership with the National Trust.

Agency contribution to whole of Government objectives

Key objective	Agency's contribution
More jobs	Council supports the adaptive reuse of heritage places. Adaptive reuse requires the employment of skilled tradespeople. Council has been involved in providing advice on the development of a Heritage Tourism Strategy for South Australia with the objective of increasing visitation, awareness and conservation of our Heritage Places. The intention is that this Strategy will lead to the creation of jobs. The Strategy was launched by the Minister for Environment and Water on 24 June 2021.
Lower costs	Council operates on a small budget administered through the Department for Environment and Water. This budget's main allocation is to sitting fees for members attending formal meetings. It is rare for Council to undertake site visits or field trips. Council has the ability to make decisions via electronic means, such as video conferences. This proved a good savings measure and enabled the Council to continue to meet during the isolation measures brought about by COVID-19. There is no fee to lodge a nomination for a State Heritage Place.
Better Services	Council has met with representatives of the SA Planning Commission and provided advice in relation to planning reform to ensure heritage management is appropriately catered for through our modern planning rules. Council has supported public education programs such as Heritage Friday Forums and promotional activities such as the Heritage SnAps photographic competition. Council is committed to educating the public on outcomes of its meetings through social media and through a Heritage News publication. Council has formed good relationships and collaborates with the History Council of South Australia, the History Trust of South Australia, and the State Aboriginal Heritage Committee to produce better heritage outcomes for the state.

Agency specific objectives and performance

Agency objectives	Indicators	Performance
Advice to the Minister for Environment and Water	Council provides a communique to the Minister after each meeting to inform him of outcomes. Council met with the Minister after the appointment of the new members of Council and also meets with the Minister from time to time when required under the <i>Heritage Places Act 1993</i>	To provide for and promote the conservation of places of State Heritage significance to the Minister
To administer the Register and to identify places, and related objects, of State Heritage significance, and to enter them in the Register.	Confirmations in the South Australian Heritage Register in 2020-21: • Shop (former Sands & McDougall building), King William Street, Adelaide. Provisional Entries in the South Australian Heritage Register in 2020-21: • Rosetta Head Whaling Station Site, Encounter Bay • Holy Cross Catholic Church, 159-165 Goodwood Road • Piggery Breeding Pens, Loveday Internment Camp • Walkerville Brewhouse Tower, 107 Port Road, Thebarton • The remains of "Thebarton Hall", Colonel Light's House. Corner Walsh Street (formerly Cawthorne Street) and Winwood Street, Thebarton • Our Lady of Mount Carmel Catholic Church, 15 Pennington Terrace, Pennington. Objects entered in the South Australian Heritage Register in 2020-21: • 21 Objects from the Morphet Furniture collection – intrinsically associated with Cummins House – confirmed at its 18 May 2021 meeting.	Promotes understanding and appreciation of South Australia's heritage.

	• Martindale Hall Mortlock Weapons Collection, confirmed at its 10 December 2020 meeting. • Martindale Hall Billiard & Sporting Collection, confirmed at its 18 May 2021 meeting. • Martindale Hall Pictorial Collection, confirmed at its 18 May 2021 meeting. • Martindale Hall Heraldic Collection, confirmed at its 18 May 2021 meeting. • Copper Kettle associated with the Brewhouse Tower was provisionally entered at its 20 May 2021 meeting. Removals from the South Australian Heritage Register under Direction 2020-21: Nil. Removals from the South Australian Heritage Register (due to destruction by fire): • Heritage Farm (Nitschke Farm), Cudlee Creek-Lobethal Road • Klpsch Farm Complex, Neudorf Road, Lobethal Amendments to South Australian Heritage Register listings 2020-21: • Normanville Coastal Dunes • Christian Church, Hindmarsh Places rejected for entry in the South Australian Heritage Register: • Edinburgh Castle Hotel, Currie Street, Adelaide at its 16 July 2020 meeting. • Dwelling 197 Childers Street North Adelaide at its 23 July 2020 meeting. • 28 Sturt Road, Brighton at its 24 September 2020 meeting.	
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	• Blumberg Ruins, Birdwood at its 10 December 2020 meeting. • Southern Park 16, Adelaide Park Lands at its 18 February 2021 meeting. • 1 Bagot Street, North Adelaide at its 23 April 2021 meeting. • Former Bible Christian Chapel, Robe at its 23 April 2021 meeting. State Heritage Area recommendations: Nil	
To provide advice on the development and effectiveness of heritage conservation programs, policies, initiatives and incentives.	<u>Heritage Tourism Strategy</u> ‘Growing Our Heritage Future’ is a 10-year strategy for growing heritage tourism in South Australia. Launched in June 2021, the strategy provides guidance to the tourism industry, state and local government, Traditional Owners, regional organisations and local communities, and heritage owners, operators, custodians on how to leverage heritage tourism potential. The Strategy emerged from widespread consultation and guidance led by the representative Heritage Tourism Alliance. The Alliance was chaired by Council’s Chair and included an additional member from Council as well as input from the Council. <u>Twentieth Century Places of Worship</u> Representatives of the Council, along with representatives of the Department and the University of South Australia Architecture Museum, used a report on places of worship built in South Australia between 1945-c.1990 as the basis for determining the priority for assessments. The Council endorsed a short list of places of worship organised by denomination so assessments could be managed strategically.	Contributes to sound heritage conservation programs that benefit the public good.

	<u>Call for proactive nominations</u> Council put out a call for nominations to be proactive as opposed to being lodged at the eleventh hour when a demolition application has already been lodged. A process for triaging assessments has also been developed, to ensure nominations have sufficient information and priority matters can be assessed in a timely way. In general, heritage assessments need a considerable time to be completed. <u>Listing of Places situated on Commonwealth land in the South Australian Heritage Register</u> The Council received advice that Commonwealth-owned places that are subject to a Commonwealth law are inconsistent with the operation of the <i>Heritage Places Act 1993</i> should not be registered as State Heritage Places. The Council agreed that its role should therefore be considering what Commonwealth-owned places here in South Australia ought to be recommended to the Australian Government for potential listing on the Commonwealth Heritage List. <u>Legislative Review Committee of Parliament</u> The Council made a submission to this Committee in relation to Petition No. 2 – Planning Reform – dated 14 September 2020. The submission stated that listing, protection, retention and reuse of South Australia’s heritage places delivers significant cultural, social and economic value to the state. The legislative and administrative mechanisms that support this are critical, and therefore Council indicated its support of reform to enable this.	
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	<u>Heritage and Planning matters</u> The Council has a role under the <i>Heritage Places Act 1993</i> to advise the Minister for Planning on a narrow range of matters. Mr Conlon and Mr Rolfe met with the Minister for Planning, the Hon Vickie Chapman MP on 14 December 2020. The Council was pleased to note in April 2021 that the Government had established a Heritage Reform Advisory Panel to further the recommendations of the Environment, Resources and Development Committee of Parliament. The Council is represented on the panel by its Chair, Mr Keith Conlon. <u>End of term of Council</u> The Council term of appointment ended 1 April 2021 and a new Council was appointed by the Minister for the term 2 April 2021 to 1 April 2024. At the previous Council's last meeting on 18 February 2021, it conducted a self-evaluation exercise to identify areas in which it has performed well and areas for improvement. This information was handed to the new Council at its first meeting in April 2021. <u>Climate Change</u> Council received a presentation on Climate Change Policy and Strategy. Council resolved to work in partnership with the Premier's Climate Change Council on areas of overlap such as protecting heritage buildings for their embodied energy and other environmental benefits, as well as heritage value. <u>Strategic Planning</u> "South Australians are enriched by the Protection, Conservation and Promotion of	
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	our Heritage”. This is the vision headlining Council’s Strategic Plan – ‘Towards 2025’. Council dedicated time to developing an action plan for 2021-22 with the aim of fulfilling this vision and accompanying goals and desired outcomes. <u>Aboriginal heritage and history</u> The Council recognised there is an opportunity to work with key stakeholders in acknowledging the impact that statues and monuments may have in relation to Aboriginal culture. This involves inclusive ‘story telling’ in a way that does not try to ignore or re-write history, but rather expands it. Council received a presentation on “Reconciling with the Frontier”, a project researching the conflicts between European settlers and Aboriginal people between 1836 and 1901. This major Australian Research Council funded-project is being led by the University of Adelaide. There are four other partner organisations - the History Trust of South Australia, South Australian Museum, State Library of South Australia, State Records of South Australia and Reconciliation SA. The project is about truth telling – bringing to light the atrocities that occurred against Aboriginal people here in South Australia. Council is looking forward to the outcomes of this project, particularly being able to use the information in its assessment, listing and interpretation of State Heritage Places to help ensure that the Aboriginal story is told where appropriate. Council considered and supported <i>Dhawura Ngilan</i>, a document that has recently been supported by the Heritage Chairs and Officials from across Australia, and agreed to forward it to the Minister for Environment and Water, Hon David Speirs MP.	
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	The recommendations within the report will make a positive difference to remembering Aboriginal and Torres Strait Islander Heritage	
The operation and enforcement of the Act.	Council's policies and procedures are subject to continuous review as a matter of good governance. The Council agreed to make its policies and procedures available to the public through its website.	Sound governance gives the public confidence in the decision making of the Council.

Corporate performance summary

Not applicable

Employment opportunity programs

Program name	Performance
Not applicable	Not applicable

Agency performance management and development systems

Performance management and development system	Performance
Department for Environment and Water staff supporting the Council's operations undertake a performance review and development program with their managers.	Two sessions are held on an annual basis. This is considered to be effective.
Induction of Council members	An induction session is held for Council members upon appointment.
Risk Register	A Risk Register tracks risks to the Council and enables risk mitigation measures
Heritage Assessment Report quality management	The Department for Environment and Water has implemented a range of measures to ensure the quality of heritage assessment reports that inform the decisions of Council about the entry of nominated places in the Register.

Work health, safety and return to work programs

Program name	Performance
The Council abides by the relevant health and safety policies and procedures that have been adopted by the Department for Environment and Water to meet whole of Government legislative requirements	Reporting on this matter is contained within the Department for Environment and Water Annual Report 2020-21.

Workplace injury claims	Current year 2020-21	Past year 2019-20	% Change (+ / -)
Total new workplace injury claims	0	0	0%
Fatalities	0	0	0%
Seriously injured workers*	0	0	0%
Significant injuries (where lost time exceeds a working week, expressed as frequency rate per 1000 FTE)	0	0	0%

*number of claimants assessed during the reporting period as having a whole person impairment of 30% or more under the Return to Work Act 2014 (Part 2 Division 5)

Work health and safety regulations	2020-21	2019-20	% Change (+ / -)
Number of notifiable incidents (<i>Work Health and Safety Act 2012, Part 3</i>)	0	0	0%
Number of provisional improvement, improvement and prohibition notices (<i>Work Health and Safety Act 2012 Sections 90, 191 and 195</i>)	0	0	0%

Return to work costs**	2020-21	2019-20	% Change (+ / -)
Total gross workers compensation expenditure (\$)	0	0	0%
Income support payments – gross (\$)	0	0	0%

**before third party recovery

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/south-australian-heritage-council-annual-report-data>

Executive employment in the agency

Executive classification	Number of executives
SAES Level 1	0

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/south-australian-heritage-council-annual-report-data>

The [Office of the Commissioner for Public Sector Employment](#) has a [workforce information](#) page that provides further information on the breakdown of executive gender, salary and tenure by agency.

Financial performance

Financial performance at a glance

The Council does not have a budget of its own. The operating costs of the Council is managed through the Department for Environment and Water and this information can be found in its annual report.

Statement of Comprehensive Income	2020-2021 Budget \$000s	2020-21 Actual \$000s	Variation \$000s	2019-20 Actual \$000s
Total Income	0	0	0	0
Total Expenses	0	0	0	0
Net Result	0	0	0	0
Total Comprehensive Result	0	0	0	0

Statement of Financial Position	2020-21 Budget \$000s	2020-21 Actual \$000s	Variation \$000s	2019-20 Actual \$000s
Current assets	0	0	0	0
Non-current assets	0	0	0	0
Total assets	0	0	0	0
Current liabilities	0	0	0	0
Non-current liabilities	0	0	0	0
Total liabilities	0	0	0	0
Net assets	0	0	0	0
Equity	0	0	0	0

Consultants disclosure

The following is a summary of external consultants that have been engaged by the agency, the nature of work undertaken, and the actual payments made for the work undertaken during the financial year.

Consultancies with a contract value below \$10,000 each

Consultancies	Purpose	\$ Actual payment
All consultancies below \$10,000 each - combined	Various	0

Consultancies with a contract value above \$10,000 each

Consultancies	Purpose	\$ Actual payment
Nil	Not Applicable	\$ 0
	Total	\$ 0

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/south-australian-heritage-council-annual-report-data>

See also the [Consolidated Financial Report of the Department of Treasury and Finance](#) for total value of consultancy contracts across the South Australian Public Sector.

Contractors disclosure

The following is a summary of external contractors that have been engaged by the agency, the nature of work undertaken, and the actual payments made for work undertaken during the financial year.

Contractors with a contract value below \$10,000

Contractors	Purpose	\$ Actual payment
All contractors below \$10,000 each - combined	Various	\$0

Contractors with a contract value above \$10,000 each

Contractors	Purpose	\$ Actual payment
Nil	Not Applicable	\$ 0
	Total	\$ 0

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/south-australian-heritage-council-annual-report-data>

The details of South Australian Government-awarded contracts for goods, services, and works are displayed on the SA Tenders and Contracts website. [View the agency list of contracts](#).

The website also provides details of [across government contracts](#).

Other financial information

The Council is supported in its administration of the Act by the Department for Environment and Water. Consultants, as applicable, are reported in the agency's annual report.

Other information

Nil

Risk management

Risk and audit at a glance

Council members are subject to the risk management policies of the Department for Environment and Water.

Fraud detected in the agency

Category/nature of fraud	Number of instances
Nil	Not applicable

NB: Fraud reported includes actual and reasonably suspected incidents of fraud.

Strategies implemented to control and prevent fraud

The Council abides by the Code of Conduct for Public Sector employees.

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/south-australian-heritage-council-annual-report-data>

Public interest disclosure

Number of occasions on which public interest information has been disclosed to a responsible officer of the agency under the *Public Interest Disclosure Act 2018*:

0

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/south-australian-heritage-council-annual-report-data>

Note: Disclosure of public interest information was previously reported under the *Whistleblowers Protection Act 1993* and repealed by the *Public Interest Disclosure Act 2018* on 1/7/2019.

Reporting required under any other act or regulation

Act or Regulation	Requirement
Nil	Not applicable

Reporting required under the *Carers' Recognition Act 2005*

Not applicable.

Public complaints

Number of public complaints reported

Complaint categories	Sub-categories	Example	Number of Complaints 2020-21
Professional behaviour	Staff attitude	Failure to demonstrate values such as empathy, respect, fairness, courtesy, extra mile; cultural competency	0
Professional behaviour	Staff competency	Failure to action service request; poorly informed decisions; incorrect or incomplete service provided	0
Professional behaviour	Staff knowledge	Lack of service specific knowledge; incomplete or out-of-date knowledge	0
Communication	Communication quality	Inadequate, delayed or absent communication with customer	0
Communication	Confidentiality	Customer's confidentiality or privacy not respected; information shared incorrectly	0
Service delivery	Systems/technology	System offline; inaccessible to customer; incorrect result/information provided; poor system design	0
Service delivery	Access to services	Service difficult to find; location poor; facilities/ environment poor standard; not accessible to customers with disabilities	0
Service delivery	Process	Processing error; incorrect process used; delay in processing application; process not customer responsive	0
Policy	Policy application	Incorrect policy interpretation; incorrect policy applied; conflicting policy advice given	0
Policy	Policy content	Policy content difficult to understand; policy unreasonable or disadvantages customer	0

Complaint categories	Sub-categories	Example	Number of Complaints 2020-21
Service quality	Information	Incorrect, incomplete, out dated or inadequate information; not fit for purpose	0
Service quality	Access to information	Information difficult to understand, hard to find or difficult to use; not plain English	0
Service quality	Timeliness	Lack of staff punctuality; excessive waiting times (outside of service standard); timelines not met	0
Service quality	Safety	Maintenance; personal or family safety; duty of care not shown; poor security service/ premises; poor cleanliness	0
Service quality	Service responsiveness	Service design doesn't meet customer needs; poor service fit with customer expectations	0
No case to answer	No case to answer	Third party; customer misunderstanding; redirected to another agency; insufficient information to investigate	0
		Total	0

Additional Metrics	Total
Number of positive feedback comments	0
Number of negative feedback comments	0
Total number of feedback comments	0
% complaints resolved within policy timeframes	N/A

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/south-australian-heritage-council-annual-report-data>

Service Improvements

Council has reviewed its complaint feedback form, available on its website, to ensure it is appropriate.

Compliance Statement

The South Australian Heritage Council is compliant with Premier and Cabinet Circular 039 – complaint management in the South Australian public sector	Yes
The South Australian Heritage Council has communicated the content of PC 039 and the agency's related complaints policies and procedures to employees.	Yes

Appendix: Audited financial statements 2020-21

Financial services are provided to the Council by the Department for Environment and Water. Finances are audited annually as part of the DEW's financial statements.

Annual report information (including financial statements) is available on the DEW website.